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| sarfaraz.jpg | **SARFARAZ AHMED KHAN**  Software Programmer and CRM Consultant  Phone: +92.314.2595624 DOB: 13-FEB-1985  Email: [genius\_crystal@hotmail.com](mailto:genius_crystal@hotmail.com) Status: Married   Address: A-412, Block-I, North Nazimabad, Karachi, Sindh, Pakistan | | | |
| ABOUT ME | WORK EXPERIENCE |  | | |
| “Software Programmer / Analyst with CRM & SAP experience looking for an executive position in a leading multinational organization, contributing business value by developing and executing a strategic, long-term vision, while leading the firm to achieve measurable business results and growth, effectively managing the IT portfolio of investments. A strong desire to transform “as-is” organizations into “to-be” market and industry leaders. Additional interest in organizations looking to expand their global presence ”  PARTICIPATION &   AWARDS   * Project Management Training Certificate from IBA in 2020 * Training Certificate (ISA) Information System Audit 2019 * SAP Business One and SAP CRM Certificate from Recknor in 2013 * Programming on GIS Certificate from SUPARCO HQ in 2012 * Oracle 10g Certification Training from Techno-ED in 2011-12 * ArcGIS Training Certificate from SUPARCO HQ in 2011 * Microsoft Certified (MCTS) in Managing Projects in 2009 * Microsoft Imagine CUP Finalist Award in 2005 * NUST Certificate of N@STEC in 2005 * Virtual University Awards and Certificates for getting good position throughout study in 2005 * Hardware & Networking Certification in 2003 | **DIRECTOR (MIS) (Additional Charge)**  **MIS Directorate, Planning & Development Department (MEC),  Government of Sindh, Pakistan (December, 2018 to Present)**   * Developed QR Code and UID based SMART book of Annual Development Plan for Sindh * Implementation of USAID automation project of P&D for PC-I to PC-V i.e. PCFMS (Planning Commission Forms Management System and PMRS and ADP System * Implementation of World Bank Initiative of ADP Annual Development Program Dashboard <http://dashboard.mecsindh.gov.pk>   **ASSISTANT DIRECTOR (PROGAMMING)**  **MIS Directorate, Planning & Development Department (MEC),  Government of Sindh, Pakistan (March, 2010 to November, 2018)**  Implement and Maintain IT Infrastructure with various web development applications to automate government manual process following are the main developed, deployed and implemented projects by me which is successfully running:   * PMESi (Project Monitoring & Evaluation System) <http://www.pmesi.mecsindh.gov.pk>\* * SMART (Scheme Monitoring & Reporting Tools) <http://www.smart.mecsindh.gov.pk> * Payroll, HR & Attendance System <http://smart.mecsindh.gov.pk/attendance> * FilMS (File Management System) <http://films.mecsindh.gov.pk> * Helpdesk Management System * Complaint Management System * Alert/SMS system * GIS Integration with FilMS and PMESi, Mobile App on Android and **much more…**   **SR. PROJECT COORDINATOR & DEVELOPER**  **Dollar Industries Private Limited, Karachi, Pakistan (Sep, 2008 to Feb, 2010)**  Maintain & work on different projects (SugarCRM, vTigerCRM, Word Press, Social Engine, HDMS, HRMS), provide customer support with the development in different technologies (.NET, Oracle, PHP, JavaScript, Ajax, CSS).  **SOFTWARE & NETWORK ENGINEER**  **Samsung & Kenwood, Karachi, Pakistan (July, 2005 – August, 2008)**  Maintain existing software, developed new software in (.NET Technology) and also maintain the hardware & network of the all departments including outside like warehouse, service center and etc.   * Developed & Implement Import & Export Software * Developed and Implement Service Center System | | | |
| EDUCATION |  | | |
| **Newports Institute of Communication & Economics 2010 - 2012**  **Internationally & HEC Recognized Degree**  **MBA** in Management Information System (MIS) with **3.08 GPA**  **Virtual University of Pakistan, 2002 - 2006**  **Internationally Recognized & Federal Charted Degree**  **BS** in Computer Science, Major in Programming (C, C++, Java) & Software Development (Visual Studio .NET 2005) with **3.36 / 4.0 GPA**  **PAF (Pakistan Air Force) Intermediate College, Masroor 2000 - 2002**  **Federal Board, Islamabad**  **FSC/ICS** (Intermediate in Computer Science)  **Government Dehli Boys Secondary School, 1998 - 2000**  **Karachi Board, Karachi**  **SSC** Examination Major in Computer Science, Physics, Chemistry  **Page-1** | | | |
|  | **SARFARAZ AHMED KHAN**  Software Programmer and CRM Consultant | | | |
| PROJECTS LINK | INTERNATIONAL (FREELANCE) EXPERIENCE | | |  |
| * <http://www.rankpop.com> * <http://www.jpmi.org.pk> * <http://sugarcrm.gcsiorders.com/> * <http://www.gcsiorders.com> * <http://www.thepetronics.com> * <http://chaipanich.co.th> * <http://www.groupsolarusa.com> * <http://www.akira.com.pk> * <http://www.usagain.com> * <http://www.leasetrio.com> * <http://films.mecsindh.gov.pk>   and much more | **CRM IMPLEMENTATION & SUPPORT**  **Al Bahar Associates & Advocated, Dubai.**  Complete Implementation / Development / Deployment and Consultancy of CRM for Collection department as well as Sales department. Also provide support on call basis  **SAP BUSINESS ONE IMPLEMENTATION & SUPPORT**  **South Asian Textile Industries, Karachi, Pakistan**  SAP Sales, Production, Finance modules Implementation initially with two license which is still successfully running  **CRM DEVELPOER & CONSULTANT**  **Rankpop Software Company, USA**  Provide integration of their existing CRM with a running website and PayPal to accept the payment. Also create and implement an effective workflow for their existing CRM.  **SR. PHP DEVELOPER**  **Urbancy Software Company, Canada**  Work on PHP, MYSQL, LINUX based project where I provide support, new development, customization, maintenance, training, server maintenance and etc is the main responsibilities in this company. I perform work for SugarCRM and Microsoft CRM both in this company.  **SR. PHP DEVELOPER & CRM Expert**  **Green Planet Investment. London, UK**  Provide very extensive PHP support & development on their existing website and implement a new CRM for their sales and marketing team with user friendly interface.  and much more… | | | |
| REFERENCE | SKILLS & AREA OF EXPERTISE | |  | |
| * International Reference   Mr. Mike Wissink  CEO  Trio Capital USA  Direct: +1.602.828.3003 Email: [mikew@leasetrio.com](mailto:mikew@leasetrio.com)   * Local Reference   Mr. Amjad Ali  Deputy Director  Government of Sindh  Direct: +92.321.2719891  Email: [mec.mjd@gmail.com](mailto:mec.mjd@gmail.com) | Following are the few mention skills and expertise with level from 1(Low) to 5(High)   |  |  | | --- | --- | | * LAMP (Linux / Apache / MySQL / PHP) | 1 2 3 4 **5** | | * CRM (SugarCRM / vTigerCRM / SalesForce / MS Dynamic CRM) | 1 2 3 4 **5** | | * Web Site Development and Custom Web Application Development | 1 2 3 4 **5** | | * Web Designing & Requirement Specification Documentations | 1 2 3 **4** 5 | | * E-Marketing, Brand Management, Social Media | 1 2 3 **4** 5 | | * Open Source (Drupal, Joomla, OpenERP, Wordpress, OrgangeHRMS and etc) | 1 2 3 4 **5** | | * SAP ABAP / Business One / CRM | 1 2 **3** 4 5 | | * C / C++ / ASP / .NET / JAVA / C# | 1 2 3 **4** 5 | | * Mobile Development in Android & GIS (ArcGIS, ArcMAP, ArcScene) | 1 2 3 **4** 5 | | * Hardware / Networking / Windows Server Configuration | 1 2 3 **4** 5 | | * MS Office / Open Office / Language (Urdu & English) | 1 2 3 4 **5** | | * Oracle 11g Database & Development | 1 2 3 4 **5** | | * Communication / Management / Team Player | 1 2 3 4 **5** |   Page-2 | | | |